



# Artists of Crows Nest Inc. Website Privacy Policy

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## **What type of information do Artists of Crows Nest Inc. collect?**

*“We receive, collect, and store any information you enter on our website or provide us in any other way. In addition, we collect the Internet protocol (IP) address used to connect your computer to the Internet; login; e-mail address; password; computer and connection information and purchase history. We may use software tools to measure and collect session information, including page response times, length of visits to certain pages, page interaction information, and methods used to browse away from the page. We also collect personally identifiable information (including name, email, password, communications); basic payment details, comments, feedback, product reviews, recommendations, and personal profile”.*

### **1. How Artists of Crows Nest Inc. collect the information**

*“When you conduct a transaction, complete forms, or make enquiries on our website, as part of the process, we collect personal information you give us such as your name, address and email address. We assume that you agree to the collection of your personal information and that it will be used for the specific reasons stated above only.”*

### **2. How you store, use, share and disclose your visitor’s personal information**

*“Our company is hosted on the Wix.com platform. They provide us with the online platform that allows us to sell our products and services to you. Your data may be stored through Wix.com’s data storage, databases and the general Wix applications. They store your data on secure servers behind a firewall. All direct payment gateways offered by Wix and used by our incorporation adhere to the standards set by PCI-DSS as managed by the PCI Security Standards Council, which is a joint effort of brands like Visa, MasterCard, American Express and Discover. PCI-DSS requirements help ensure the secure handling of credit card information by our store and its service providers”.*



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## **3. Communications**

*“We may contact you to notify you regarding your account, to troubleshoot problems with your account, to resolve a dispute, to collect fees or monies owed, to poll your opinions through surveys or questionnaires, to send updates about our company, or as otherwise necessary to contact you to enforce our User Agreement, applicable national laws, and any agreement we may have with you. For these purposes we may contact you via email, telephone, text messages, and postal mail.”*

## **4. Inform if you use cookies and other tracking technologies**

*Third Party Services (Such as Google Analytics or applications offered through the Wix App Market) placing cookies or utilizing other tracking technologies through Wix’s services, may have their own policies regarding how they collect and store information. Such practices are not covered by the Wix Privacy Policy or Artists of Crows Nest Inc. privacy policy. Please contact [wix.com](http://wix.com) and view their cookies and tracking technologies for more information.*

## **5. How your users will be able to withdraw their consent**

*“If you don’t want Artists of Crows Nest Inc. to process your data anymore, please contact us at [artistsofcrowsnestaocn@gmail.com](mailto:artistsofcrowsnestaocn@gmail.com)” We will need to remove you from our members lists and emailing lists. You can also disable cookies when entering any page of our site.”*

## **6. Ability to update the Privacy Policy**

*“We reserve the right to modify this privacy policy at any time, so please review it frequently. Changes and clarifications will take effect immediately upon their posting on the website. If we make material changes to this policy, we will notify you here that it has been updated, so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we use and/or disclose it”.*



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## 7. Questions and Contact Information

*“If you would like to: access, correct, amend or delete any personal information we have about you, you are able to do so through our members online portal by logging in and editing your profile information. You are also invited to contact us at [artistsofcrowsnestaocn@gmail.com](mailto:artistsofcrowsnestaocn@gmail.com) or by mail at Po Box 265, Crows Nest, Qld 4355.”*

**Please note**, requirements for being a member are stated in our Members’ Handbook and on our Members’ Forms which are to be completed and returned. Members’ Forms can either be found on our website or given to members upon paying their \$50 membership fee. Once your payment has been accepted you will receive a copy of our members’ handbook via email, or you can login through our websites members’ portal to view. Membership Fees are due before our end of financial year which falls in February, so we ask that your membership fee is paid before the 31<sup>st</sup> of January of each year. At this stage our online portal is set up for payments yearly which do NOT fall at the end of our financial year. With this in mind, you will be asked on or before the 31<sup>st</sup> January (before our end of financial year) if you will be continuing with your membership. If you do NOT wish to continue your membership, we will cancel your online subscription from renewing at its set date and remove you from our online membership portal on the 31<sup>st</sup> January. You will not be able to log in or display your work with us after our end of financial year if you advise us that you will not be renewing your membership. Your online subscription will be canceled on the 31<sup>st</sup> January if you decide not to renew your membership regardless of your end of year subscription noted on your online account. If you DO wish to continue with your membership, no changes will be made. This process will repeat on the 31<sup>st</sup> January each year until cancelled.